



GET WITH THE KIDS VIBE

AFTER SCHOOL CLUB & CREATIVE CONFIDENCE CAMP

TERMS & CONDITIONS

AFTER SCHOOL CLUB ENROLMENT & COSTS

Only enrolled children, full or part time will be accepted into After School Care Club or the Creative Confidence Camp. Attendance at our After-School Club or our school holiday Camps is permitted only through our website registration process.

Our 'Standard' day rate is £15 at Highlands Village (includes evening meal) and £12 at Enfield Cricket Club (snacks only). Bookings made after midnight for the same day is known as a 'Rush Rate' and will be calculated at an additional £3 per day. We request that parents follow up with a whatsapp message and or call to confirm the booking has been received if its last minute. Please note, these rates include pick-up, refreshments, snacks & dinner as well as any workshops we may host.

Does your child attend clubs at school, after school?

We can, with agreement arrange a later pick-up for your child, for example if they take part in an afterschool activity like football. There is an additional £10 charge for this per child for this service. Please note that acceptance is not guaranteed, and an enquiry should be made in the first instance.

Parents MUST submit their online bookings via Kids Club HQ along with payment. Later pick up times can also be selected here.

Could your child benefit from a little extra English or Maths tutoring?

Simply select this option whilst booking, and one of our team members, experienced in tutoring in these subjects will work with your child. Maximum group study ratio 1:3. Session is 45mins and charged at £12 per child.

Afterschool Club Sibling Discount: If a full week (5 days) is booked for one child, all siblings will have a 10% discount applied to their standard rate booking. The discount is not applicable for shorter weeks, and the discount will not be applied if additional days have been added to the week at a later stage. The discount is calculated on the "standard Rate only" and not on the 'Rush Rate'. Extras including later pick up and tutoring will not be included in the discount.

1. ATTENDANCE & ABSENCE RELATED REFUNDS

Children are expected to be at After School Club & our School Holiday Clubs for every day they are booked unless we have been notified otherwise. Regretfully refunds cannot be provided once the booking is confirmed and cannot be transferred once the month has commenced. If you require a booking cancellation before the month has commenced, this can be refunded or added as an account credit.

2. COLLECTION OF CHILD(REN)

Children must be collected from the After School Club **no later than 6.15pm** each day and **no later than 6pm** if they are attending the Creative Confidence Holiday Camp. We request that staff are made aware of any children being taken off site so they can be signed out. We are more than happy to release children before these times. Collections after these times however will incur further charges (£5 for every 15mins entered. A 6:30pm collection can be agreed at an additional rate agreed by staff in advance and can be selected using the booking system.

3. COLLECTION OF CHILDREN BY SOMEONE OTHER THAN PARENT/CAREGIVER

Parents/caregivers must advise us if their child(ren) are being collected from the After-School Club by someone other than themselves prior to pick up. Please communicate this instruction via text or whatsapp message 07761 938 160. It is the parent's responsibility to make us aware of any legal circumstances relating to the safeguarding of their children. A collection password can be set for added security on your online booking dashboard.

4. ABSENCES

Get with the Kids Vibe office should be notified of After School Club absences via text or whatsapp message 07761 938 160 before 12:00pm on any day a child will not be attending. Absences without notification before 12noon will incur a £10 charge per child. This is because staff and food provisions have already been made.

This is also applicable for children attending the Creative Confidence Camp during the school holidays.

Childcare provision days not used cannot be transferred to another date. There are no refunds for absences. This is since food, crafts and or staffing provisions would have already been made and additional staff would have been drafted in to meet child to adult ratios, all of which incur a cost.

5. CONTACT DETAILS

Get with the Kids Vibe shall be advised of any change in contact details for the parents/caregivers. Parents have a responsibility to ensure class information, school finish times, contact details and personal information is up to date by logging in to their personal online booking portal (KidsClubHQ). We encourage parents to set reminders during the summer holidays to update in time for the new school year.

6. GENERAL

Parents/caregivers should ensure:

A: That their child(ren) know when they are to be attending the Club and inform their school that they are attending The After-School Club. A letter of authority can be provided for ease.

B: That they advise Get with the Kids Vibe of any situation or environment which may be troubling or upsetting for the child(ren) & that children go to the pick-up point after school without delay.

C: They are thorough and descriptive in all areas of the child(ren) requirements and ensure that all applicable areas are completed in full.

D: Payment for the ASC or Creative Confidence Camp is received before childcare provision dates commence.

E: Refunds cannot be issued if a child is taken off site due to feeling unwell

F: Refunds cannot be issued in the event of school closures for example Inset & Strike days.

G: A refund or credit will be issued, in the unlikely event that we are unable to operate that day without an alternative childcare arrangement.

ADDITIONAL INFO RELATED TO CREATIVE CONFIDENCE CAMP:

Sibling Discount - If you book a full week for one child you can have a 25% reduction for another sibling!! This is not available for short weeks and cannot be shared with other relatives. A 3rd sibling will also receive a reduction at a rate of 10%. The discount is calculated on core hours only and will not include early pick up, late drop off, or lunch costs. Regretfully, sibling discounts cannot be applied for bookings at our JumpIn sites.

A full 9am-5pm day at Camp booking fee at Highlands Village is £27.00 with a half day option (9am-1pm or 1pm-5pm) the booking fee is reduced to £18.50. Early drop off is at 8am – late pick up is at 6pm.

A full 9.30am-5.30pm day at our JumpIn sites is £32.50 per child with a half day option (9.30am-1.30pm or 1.30pm-5.30pm) the booking fee is reduced to £20. Early drop off is at 8.30am – late pick up is at 6.30pm (although not always available).

Payments can be made using Cash, Bank Transfer Childcare Vouchers, Tax Free Childcare and Student Childcare Grant Payments. Please let us have details of your provider. It is important that Childcare Voucher payments are received ahead of your child's camp attendance. If cleared payment is not received, a cash deposit may be required which will then be refunded to you once payment clears.

Full payment is required prior to your child's first day at camp to secure your child's place. Early drop offs (as early as 8am) and late pick-ups (as late as 6pm) must be requested in advance to ensure there is a Camp Leader present – this is an extra non-refundable fee of £5.00 per child. No discounts cannot be applied to this.

Due to the limited number of places, it is encouraged you book your child's place as soon as Camp dates are released. A delay will not guarantee child admission and you will not qualify for siblings' reductions. We are unable to extend refunds once Camp has commenced. Regretfully, full fees must be paid to cover illness or holidays and cannot be carried over or transferred to another person or date.

Cancellation of bookings, refunds cannot be awarded once the Camp has started. However, if the cancellation date is more than a week in advance, a credit of the balance will be added to your account and can be used at a later date.

Catering:

Children must be provided with a packed lunch as well as drinks and snacks to cover the three rest breaks during the day. We advise that children are provided with fruit snacks as well as a refillable water bottle. We insist that no sweets, lollipops, chewing gum or fizzy drinks are brought on to the premises and we would like to enforce that we are a 'Nut Free Zone'. Parents can select the 'provide my child lunch' option when booking which will ensure that your child(ren) are provided with snacks and lunch throughout the day at a small cost of £5 per child.

Dress Code & Personal Belongings

Due to the physical nature of our workshops and training sessions it is advised that children arrive wearing loose and comfortable clothing and practical footwear (PE Kit). Loose jewellery is not permitted, and hair should be tied back where possible. We have a playground at our Highlands Village site, so please ensure warm and practical outerwear is also provided.

Clearly labelled sun cream and a hat should also be sent in with your child during summer months. A change of clothing is also a good idea to cover the periods when the club may facilitate water involved activities.

Please note that Get with the Fitness Vibe will not be held responsible for any loss or damage to items of clothing or personal belongings. We ask that tablets, games and phones are left at home.

It is recommended that items for example bags, water bottles and coats are clearly labelled. Please also ensure that children are not wearing their favourite items of clothing as sometimes we like to get messy.