

Helping you with the cost of living



Food



Debts & Bills



Income



Health & Wellbeing



Energy



Jobs & Skills

We know this is a really difficult time as many of us are facing rising living costs. If you're struggling with money, or need support of any kind, please don't suffer in silence- help is available.

- **The Council's Welfare and Debt Advisory Team** is on hand to offer assistance to people in financial difficulty – you can ask for help and advice by making a referral at www.enfield.gov.uk/financialhardship
- **If you're struggling to pay your council rent** our Rent Income Team can offer advice and help arrange a payment plan – email rent.council.housing@enfield.gov.uk or ring **020 8379 1000**, option 4
- Our **Council Tax Support Scheme** helps families afford their Council Tax. You can check your eligibility at www.enfield.gov.uk/services/benefits-and-money-advice/council-tax-support

• **If you find yourself in financial difficulty**, it is important not to panic. The first thing you should do is check you are receiving all the benefits you are entitled to at www.entitledto.co.uk/benefits-calculator. If you are working age, you may qualify for Universal Credit which can be claimed at www.gov.uk/how-to-claim-universal-credit or call **0800 144 8444**

If you are a pensioner you may qualify for **Pension Credit** which can be claimed at www.gov.uk/pension-credit or call **0800 99 1234**

• If **Universal Credit or Housing Benefit** is awarded to help you pay your rent and you find that this help doesn't cover the full rent charged you can apply for further assistance from the Council by way of a Discretionary Housing Payment via the Enfield Council website. Please visit www.enfield.gov.uk/services/benefits-and-money-advice/discretionary-housing-payment

• **The HEET project** offer a free energy advice service for eligible residents. You can check eligibility and ask for a visit on the HEET website (www.theheetproject.org.uk) or by calling **020 8520 1900**

• **Food Pantries** are available in the borough when residents require urgent or emergency access to food. Visit: www.enfield.gov.uk/services/your-council/cost-of-living-support/help-with-food

• Stuck and don't know where to go for help? Visit one of our **Community Hubs** based in Edmonton Green and Enfield Town libraries. We meet people face to face and can provide support to help you access the help you need, where council related queries, issues with money and debt, jobs and skills and help with your physical, social and mental wellbeing. You don't need to visit the Civic Centre, you can come straight down to one of the hubs. Visit www.enfield.gov.uk/services/your-council/community-hubs-and-food-pantry

• You can find a full list of **local community organisations**, including faith centres, which can offer further help and advice if you are facing difficulty. Visit www.mylife.enfield.gov.uk/homepage



For a range of support available, visit our website.

www.enfield.gov.uk/helpingyou

ENFIELD
Council

